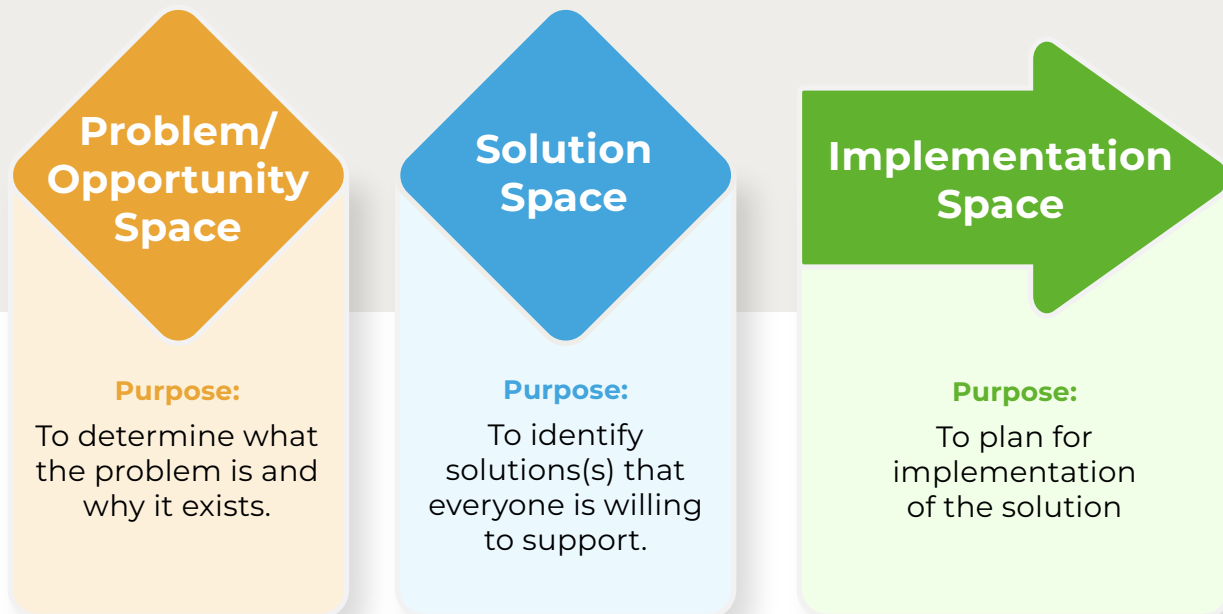


Problem-Solving Framework



**Problem/
Opportunity
Space**

Key Questions:

- What are your perceptions of the situation?
- What specifically is the problem?
- What is (are) the root cause(s) of the problem?

**Solution
Space**

Key Questions:

- What are all the possible solutions?
- What are your criteria for the best solutions?
- Which solution(s) will you implement?

**Implementation
Space**

Key Questions:

- What is the action plan for implementing the solutions?
- How will you monitor progress?